# **P2P and the city**

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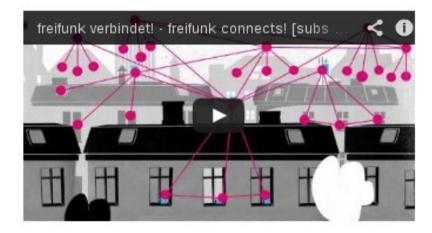
















HOME BLOG GET INVOLVED SUPPORTERS SIGN UP DONATE

#### Social freedom.

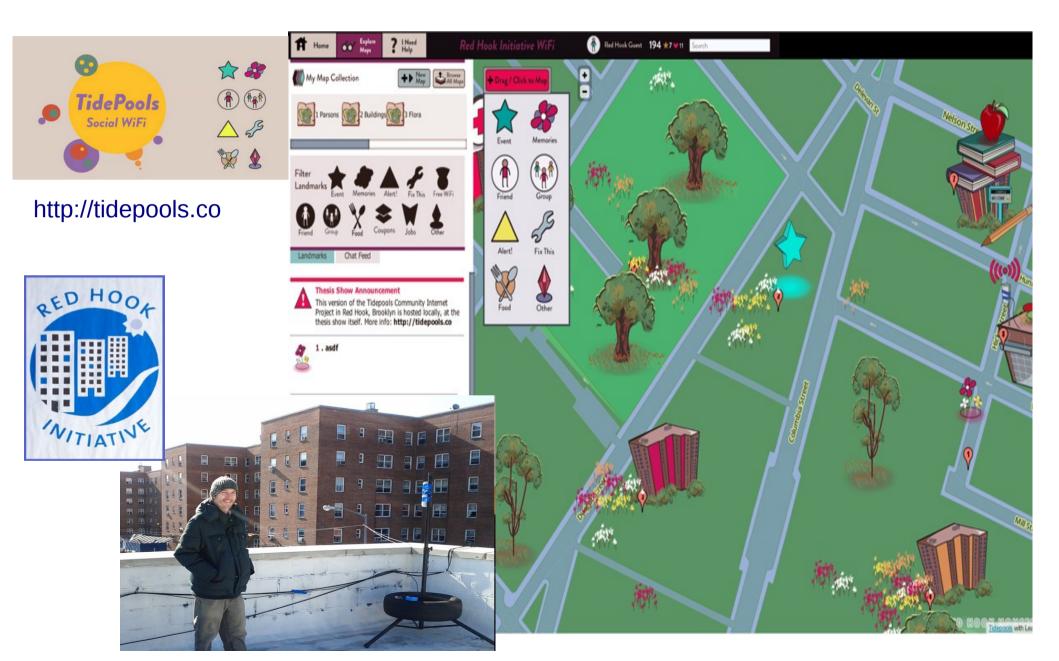
Diaspora\* is a fun and creative community that puts you in control.







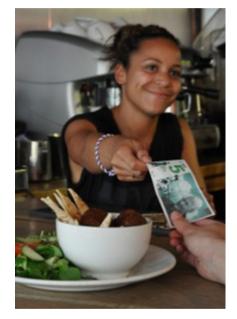


















## And the (hybrid) city







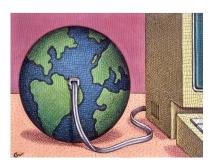




Network









## Challenges

#### • Local vs. Global, Virtual vs. Physical

- Exposure to diversity, healthy living, incentives

#### • The right to the hybrid city

- Access, identity, participation, ownership

#### Social learning

- Experimentation, interdisciplinarity, knowledge sharing

## A highly interdisciplinary problem

- Which is the desirable balance between conflicting objectives?
  - Politics, sociology
- Design tools
  - Virtual space: Human-Computer Interaction, CSCW, CMC
  - Physical space: Urban design, architecture, arts and design
  - Hybrid space: Urban informatics, ubiquitous computing
- Modeling and prediction
  - Behavioral/experimental economics, social psychology
  - Agent-based modeling, simulation tools
- Networking, collaborative development, data collection and analysis
  - Computer science, engineering

#### Many ideas are already around

But the competition is very high: Need to insist and concentrate efforts

No optimal solutions: Need for **options**, friction, diversity





The context matters





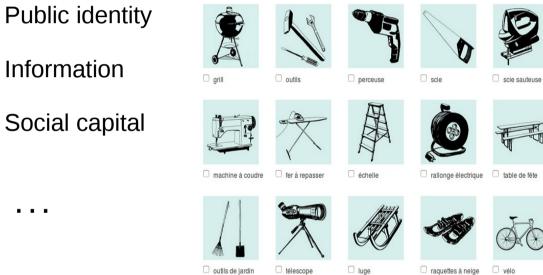
The design details matter

#### Conviviality



qualitative

#### **Resource sharing**



□ luge

🗆 raquettes à neige vélo

#### quantitative

The objective matters



bekathwia@flickr

Competition between the local and global!



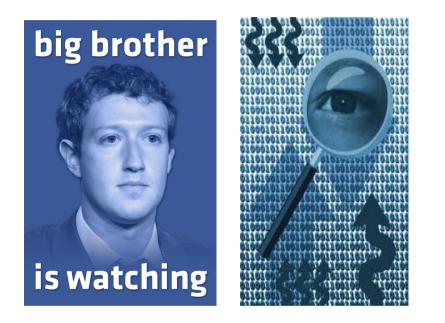
And the global is winning :-)



Photo by Tridib Banerjee

#### Usability, efficiency, trust, costs, and critical mass matter!

## Why is it a problem?



Privacy, surveillance, manipulation, uniformity, algorithmic serendipity, ...

VS.

Adaptability, diversity, independence, customization, happiness :-)

## NetHood: Bridging the virtual with the physical

## Facebook helps you connect and share with the people in your life.



#### NetHood helps you connect and share with the people in physical proximity



Apostol, Antoniadis, and Banerjee, "From Face-block to Facebook or the other way around?", Sustatinable <sup>20</sup> City and Creativity, Naples, 2008

## **On-going work**

- Social software design (details) as incentive for
  - Participation, trust building, resource sharing
- The urban planning perspective
  - Planners as cyberspace designers
  - Citizens as planners-flaneurs
  - The role of wireless technology
- Information sharing with strangers as a killer application
  - Do It Yourself networking + experimentation
  - Links between social and behavioural sciences
- Complementary currencies
- Interdisciplinarity

## **Design detail: Me and my likes**

Virtual space

- Design choice: how one's "likes" are shown in his/her profile?
  - **Twitter:** part of one's own stream
  - **Flickr:** 1-click away from one's home page (used to be part of profile)
  - **Ipernity:** 2-clicks away
  - **Facebook:** fuzzy treatment (others in profile others "disappear")

This small detail could influence liking **reciprocity behaviour** 

Antoniadis, Lee, and Salamatian (2010) Faving reciprocity in content sharing communities: a comparative analysis of Flickr and Twitter, ASONAM.

## Urban planning and the hybrid space

- Urban planners as cyberspace designers
  - Analogies with K. Lynch's taxonomy of images (1967)
    - E- landmarks, nodes, edges, paths, districts
  - From place to **e-place** 
    - W. Whyte's principles adapted to the virtual space
- Design for hybrid flânerie
  - Encouraging observation and representation

Apostol, Antoniadis, and Banerjee (2012): Cyberspace design: a new challenge for planners, ICE Journal of Urban Design and Planning.

Apostol, Antoniadis, and Banerjee (2013): Flânerie between Net and Place, Journal of Planning Education and Research

### **Lessons from Urban Planning**

What makes a successful place? (W. Whyte)



#### http://www.pps.org/reference/grplacefeat/

#### **Design principle 1: triangulation**







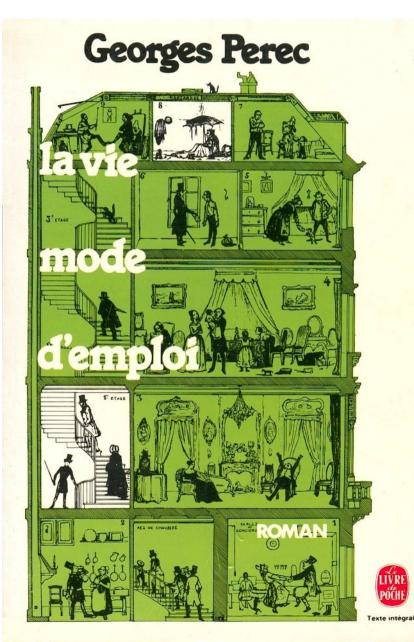
#### http://soulpancake.com

## **Design principle 2: appropriation**



Parc de Luxemburg, Paris

#### For the art of observation ...



... and the infra-ordinary

#### Information sharing with strangers





#### Information sharing with strangers





#### Allowing contact but preserving privacy and freedom of choice

The "sidewalk" metaphor (Jacobs 1961, The Death and Life of Great American Cities)

#### Local information as a basis

- Collective intelligence
- Deliberation
- Decision-making
- Sharing economy
- From crowd-sourcing to "group-sourcing"
- The concept of representation ...

Antoniadis, and Apostol. Local Information and the Right to the Hybrid City, Journal of Community Informatics (submitted)

## **Case studies (1)**

Information sharing during neighbourhood events (project CONTACT)

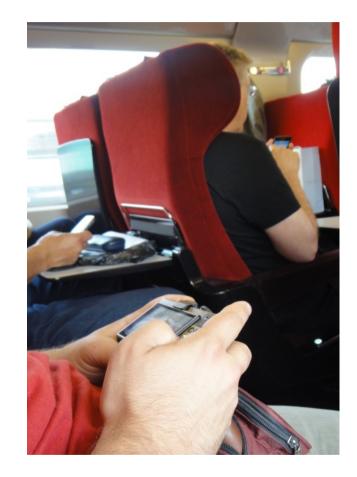


Context: high diversity, divides, barriers, short-term interactionDesign: input options, attention, anonymity, visualization, selected questionsOutcome: contact, awareness, informal participation

## **Case studies (2)**

Information sharing in inter-city trains (project with TGV-lyria)



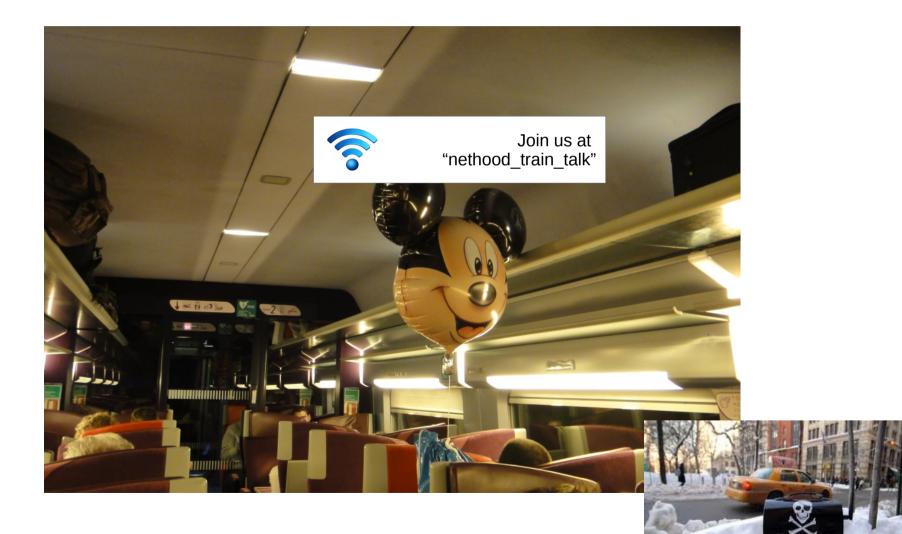


Context: high diversity, short-term interaction, available devicesDesign: anonymity, incentives, optionalOutcome: content sharing, serendipity

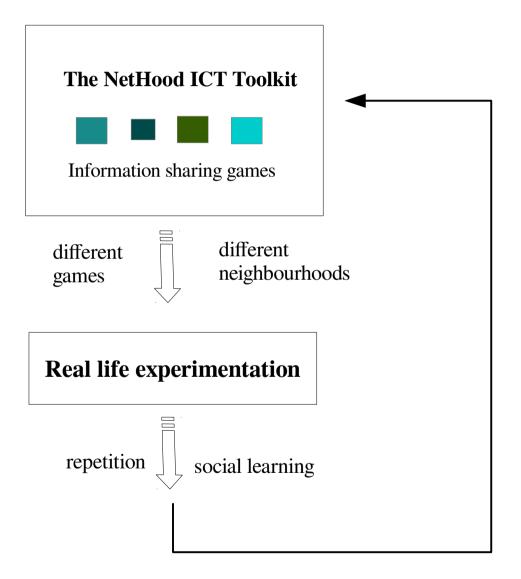
### The role of wireless technology

- De facto physical proximity
- Low cost
- Feelings of ownership and independence
- Anonymity (if desirable)
- Ubiquitous access (no credentials needed)
- Opportunities for hybrid space design

#### **Don't forget: the details matter!**

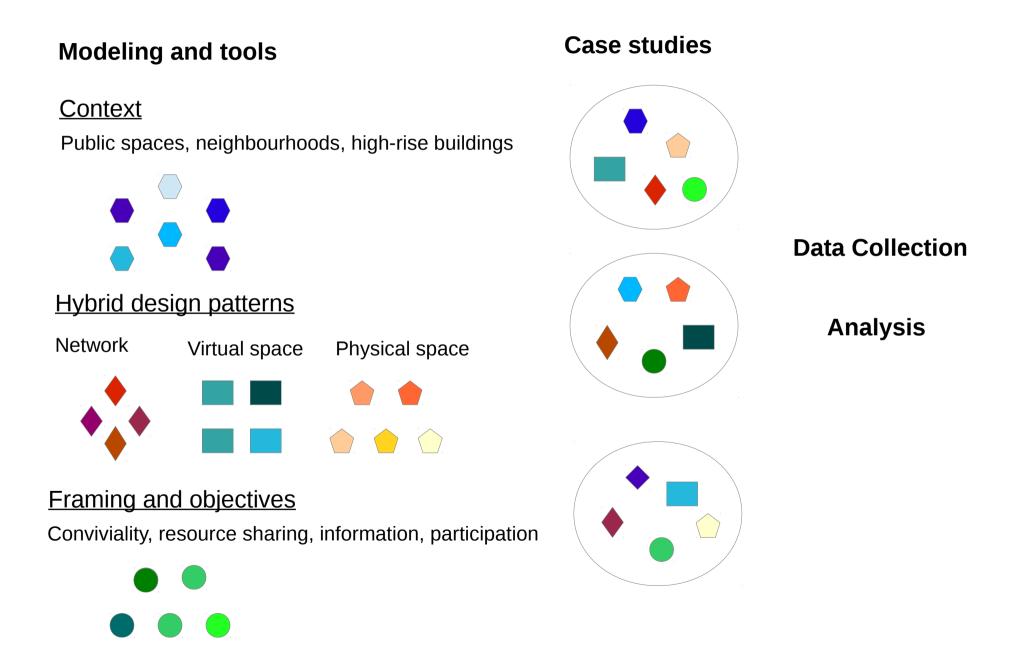


### Social learning and interdisciplinarity ICT as a "lingua franca"



Allow local communities to self-organize and experiment from the bottom-up

## Pattern languages and social learning



### Behavioural economics: information sharing as a public good

- **Contribution:** different levels of predefined private information
  - Demographics, interests, skills, etc.
- **Costs:** what stops people from sharing their info
  - Hardwired, context-based, design-sensitive constraints
- **Public good:** the total amount of information collected
  - Visualized through statistics or detailed records
    - It is the diversity (and not the quantity) that matters!
- Access: Pure vs. excludable, threshold-based, ...

### **Related work (Internet as a laboratory)**

- Amazon's Mechanical Turk
  - More "subjects", less control

- Facebook, Google, Twitter
  - Invaluable sources of information
  - ... but knowledge stays private!
  - ... and power too!







### **Related work (design for cooperation)**

### movielens

helping you find the right movies

### Welcome frindrix@gmail.com (Log Out)

You're in the Tiger Group You've rated 26 movies. You're the 31st visitor in the past hour.

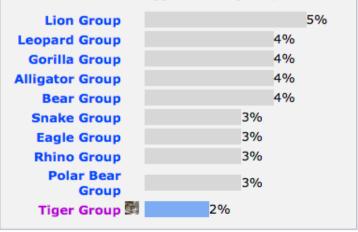
Related concepts from social psychology: goal setting, self-efficacy, grouping

#### **Group Rankings**

Number of movies rated during the past week



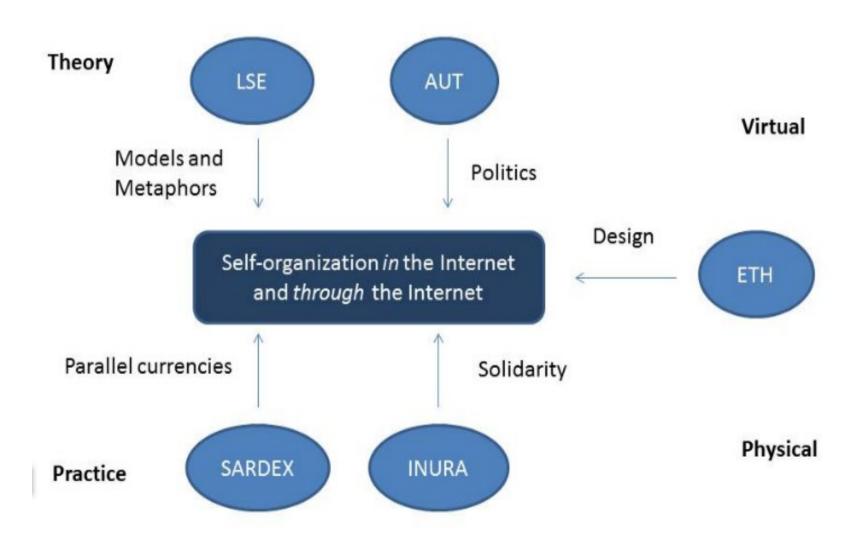
% of members who logged in during the past week



Site developed and maintained by researchers at the GroupLens group.

### **Project COMPARE**

Interdisciplinary explorations of self-organization in practice







"A very interesting property of CCs ... is that without a suitable accountability and governance framework they simply do not work. Hence, from the point of view of social science they could be seen as useful 'laboratories for institutional learning' that enable some level of experimentation of new ideas in a relatively protected environment"

Paolo Dini, Community currencies and the quantification of social value in the digital economy, 2012



"Indeed it is the hybrid space of modern neighbourhoods that we propose as the common living laboratory where experimental economics, urban planning, and computer science can interact toward the establishment of a social learning approach for bringing knowledge to action, and vice versa, under the premises of an informed practice"

Panayotis Antoniadis and Ileana Apostol, The Neighbourhood Game, 1st EINS conference, 2013

ETH

Eidgenössische Technische Hochschule Zürich Swiss Federal Institute of Technology Zurich



"The 'commons' are used today in a more specific sense that captures mutations in the dominant mode of production and new relations of social self-governance in the management of new and older types of collective goods."

"In this article, we set out from an outline of the particular histories of the commons in Greece and we go on to trace out their re-invention in the present, in response to the current economic crisis."

"The thrust of our analysis is that if we can begin to see alternative activities and dimensions as diffused, viable, and persistent over time, 'we may be encouraged here and now to actively build on them to transform out local economies'."



Alexandros Kioupkiolis and Thedoros Karyotis, The commons in theory and practice: Self-management in contemporary Greece,, 2012.

# International Network of Urban Research and Action (INURA)

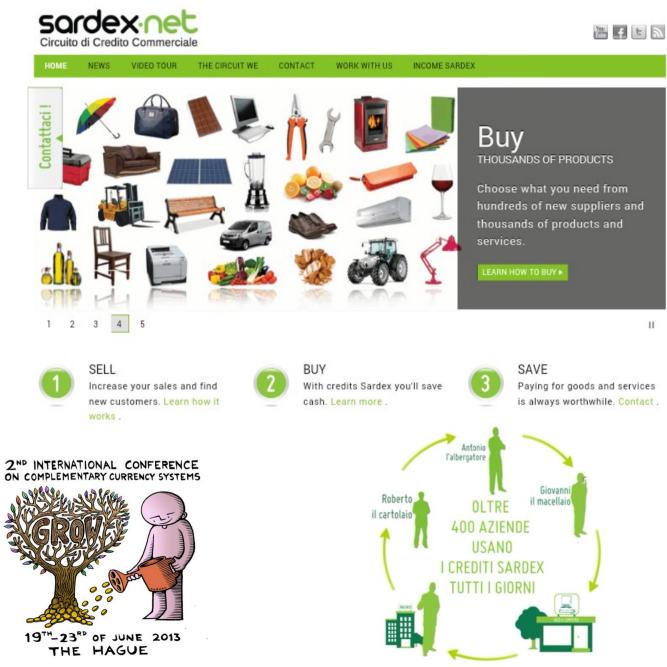
INURA is a network of people involved in action and research in localities and cities. The Network consists of activists and researchers from community and environmental groups, universities, and local administrations, who wish to share experiences and to participate in common research. Examples of the issues that Network members are involved in include: major urban renewal projects, the urban periphery, community-led environmental schemes, urban traffic and transport, inner city labour markets, do-it-yourself culture, and social housing provision. In each case, the research is closely tied to, and is a product of, local action and initiative.

INURA is a non-governmental and non-profit organization with a self-organizing, nonhierarchical, decentralized structure.



http://www.inura.org

### SARDEX.NET



SARDEX SELEZIONATA ALLO EUROPEAN **BUSINESS AWARDS 2013** 



### SARDEX.NET MAP

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## **On-going work**

- Designing for complementary currencies
  - Institutions
  - Rules
  - ICT-support
  - Hybrid space

## Interdisciplinarity

• Dagstuhl seminar on DIY networking

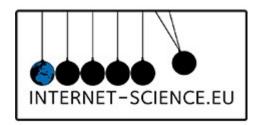


## Interdisciplinarity

- What are the right questions to ask for people to introduce themselves?
- What is an appropriate lingua franca for collaboration?
- How we can avoid power games?
- Think of information sharing with strangers :-)

## Thank you for your attention!

- We are searching for
  - Collaborators
    - For research, development, experimentation
  - Volunteers
    - For running their own local nethoods
  - Critics
    - For good questions :-)



http://nethood.org

